



SWINBURNE UNIVERSITY OF TECHNOLOGY

# Sy OpenAthens

## **User Guide**

OpenAthens is an authentication and electronic access management system that offers a single sign-on to access the library's subscription-based electronic resources both on and off-campus. It provides a more secure, reliable, streamlined experience for library users and allows access to multiple electronic resources with only the need to authenticate once per session.

Contact us:

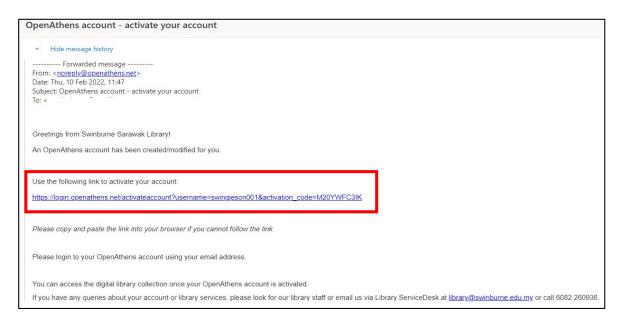


library@swinburne.edu.my

+6082 - 260936

#### **OpenAthens Account Activation**

 All active library members will have an OpenAthens account. Users need to activate their account once they receive an email with the subject heading 'OpenAthens account – activate your account'. Click the link provided in the email.



2. You will see the generated username for your OpenAthens account. Create your password and confirm it.

	致 C	penA	thens		
Activate you	r account				
OpenAthens account					
swinxxx000	🗘 Userna	me is auto-	generated		•
Password					
Create your o	wn password				
At least 8 characters, let no accented characters	ters and other charac	ters, no ascending	or descending series or	easily-guessed	l words,
Confirm password					
Confirm the p	assword agair	1			
		Next			
By using this sit					

3. The OpenAthens account is activated once the password is confirmed. It will then direct you to the library's webpage.

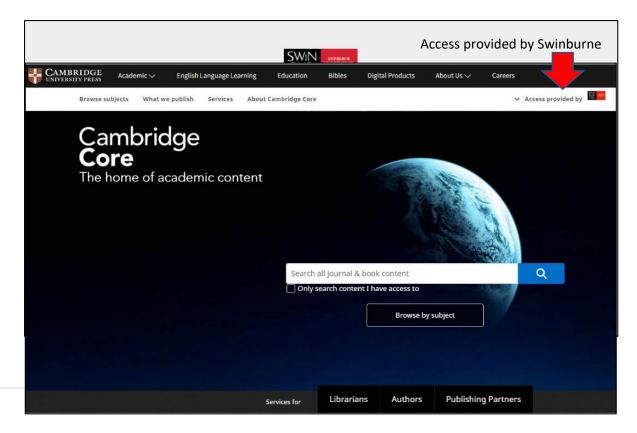
	DpenAthens	
	O Account activated.	
Activate your ac	Your OpenAthens account has been activated.	
OpenAthens account		
🛔 swinxxx000		ø
Password		
xxxxxxxx		
At least 8 characters, letters ar no accented characters Confirm password	nd other characters, no ascending or descending series or easil	y-guessed words,
xxxxxxxx		
	Next	

#### **Access to the Electronic Resources**

 You may begin your search by using the search box or selecting any databases from A-Z List. Once you have chosen the desired database (example used here is Cambridge Core), you will be prompted to login to your OpenAthens account.

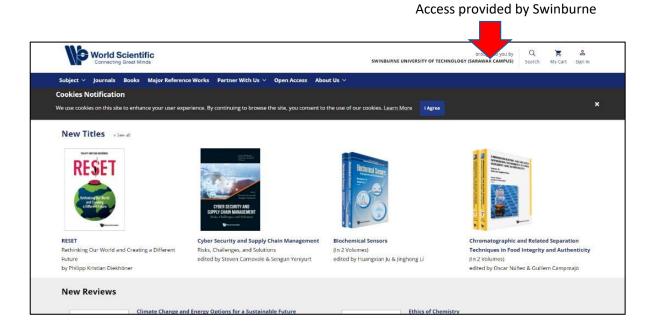
_SWIN		Covid-19	Covid-19 About - Contacts - Library Staff		Current Students Paying your fees Alumni		
BUR * NE *	Academic School 🗸 🛛 Study	With Us 🗸 🛛 Admission 🗸	Campus Life 🗸	Visit Us 🗸	Q	Enquiry A	pply Now
Library							
Home > Library							
Library					🔒 му.	ACCOUNT	
	: Library is now open with limited pace limitations in placed in line v					K A ROOM OF	R
Online collections a	<u>D-19 hub</u> for the latest updates a re available 24/7. Contact us at <u>l</u> i	brary@swinburne.edu.my		6 for any queries	O OPE	NING HOURS	
in regards to library	matters and our librarians are h	ere to assist you.			С. сом	TACT US	
				SEARCH	Tweets by	Dowinsarawaklib	()
More searches: A-	Z Databases   EBSCOhost   OP/	AC   Science Direct   He	p		@swinsa Happy Chinese M	lew Year 🌄 🦐 🔶	
						he Tiger brings you	

2. Choose to log in by username or your email address—Click 'sign in,' which will direct you to the online database's landing page.



3. Single Sign-On to multiple online databases - you may start searching and accessing other electronic resources without signing to OpenAthens again.

Example of another resource – World Scientific's landing page



### Things to watch out:

OpenAthens access code.

• At times, you'll be asked to enter an access code from OpenAthens. Users will receive the code via email.

Will OpenAthens remember me, if I use another device or a different browser?

• OpenAthens uses cookies to remember your device's IP address. If you change web browser service or change of devices, you will be asked to sign in again.

I forgot my password. What should I do?

• Please select "*Problem signing in?*" to reset your password, insert your email address, and click next. You will receive a link via email to reset your password.

My account is expired. What should I do?

 When OpenAthens account expires, the user will not be able to log in. Please get in touch with any of the library staff or email us via Library ServiceDesk at <u>library@swinburne.edu.my</u> or call +6082 260936 to check on your account.

Do OpenAthens change my experience accessing the library e-resources?

• No. Only your access authentication will be done through OpenAthens login interface.

What would happen to my account if I graduated or resigned from Swinburne?

• Once you have left Swinburne Sarawak, your OpenAthens account will be disabled.

#### Troubleshooting and Help Resources

 For further assistance, contact us at Swinburne Sarawak Library ServiceDesk <u>library@swinburne.edu.my</u>